QUALITY POLICY

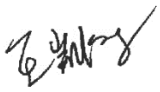
KHG-POL-QCC-1013

KHG is pursuing excellence by implementation and continuous improvement of our business management systems including those for health, safety, and the environment.

In line with the KHG vision to be the service partner of choice for our clients, the system aims to improve our performance by:

- Employing a Quality Management System to guide the quality of our activities
- Developing measurable quality objectives and monitoring progress against these objectives
- Documenting work processes and best practices to support employees in carrying out their work
- Establishing, communicating, and reviewing key performance indicators for all employees
- Engaging suitably qualified, skilled, and experienced people
- Providing sufficient and suitable resources to implement and maintain the Quality Management System
- Educating and training to continually improve the skills of our people, awareness and knowledge of quality issues and practices
- Identifying, reporting, investigating, and resolving all non-conformances and taking action to prevent a recurrence
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and compliance issues

To ensure ongoing suitability and improvement, the system is audited internally for compliance and improvement and aims to meet or exceed the requirements of ISO9001. Management shall review this policy periodically and communicate the objectives regularly to all employees and suppliers.



Kevin Wang
Director

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